



**Helping America's  
most vulnerable.™**

Report to the Community 2015



**Volunteers  
of America®**

**COLORADO BRANCH**



# TELLING OUR STORY

## SUPPORTING OUR FAMILIES

Each year, Volunteers of America Colorado Branch serves thousands of individuals with basic necessities of life: food, shelter, clothing, and care. We provide a ministry of service, each employee wholly believing that our mission is to help America's most vulnerable. These pages contain the story of Volunteers of America through those we serve.



*"The hardest job I have ever done is learning how to be a civilian... You all stepped up and believed in me when I did not believe in myself," Ashley Sims said.*

When Ashley retired after serving 24 years in the U.S. Army, he struggled to access the resources and benefits he needed and ended up homeless. Volunteers of America's

Support Services for Veteran Families program in Fort Collins helped Ashley on his journey to find affordable housing and a successful career.



*"When we got kicked out of our house, our 'normal' wasn't normal anymore... The security this program has provided for us is immeasurable, and it still continues," Colleen Woods said.*

Colleen Woods and her daughter Arleigh lived in Volunteers of America's Clermont Commons, a transitional home for female Veterans and their children. While living at Clermont Commons, Colleen secured stable employment, paid off debt, and built up savings so she and Arleigh could move into their own apartment.

*“I wanted better for my kids. I wanted the cycle to stop with me... I want to show my kids that it is possible and if you keep working hard and doing your best every day that you will succeed,” Whitney Whitson said.*

Mother of two Whitney Whitson lived in Volunteers of America’s Brunetti Lofts, a 23 unit apartment building for formerly homeless individuals and families who are saving to purchase a home. This year, Whitney was thrilled to be able to buy a home in a nice neighborhood where her two daughters can play outside.



**Whitney Whitson**



**Veronica Martinez**

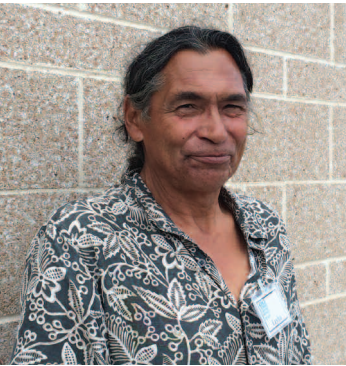
*“As a child I was a Head Start participant and years later, when I was a single mother raising three boys, the Head Start Program again served my family. My experience with Head Start truly taught me the importance of education and family support.” Veronica Martinez said.*

Head Start, an early education program available to 3 to 5-year-olds in low income or underserved families, has been impacting Veronica’s family for generations. Seeing the value of this program firsthand, Veronica is now helping a new generation of parents and students as the Lead Family Service Coordinator for all Volunteers of America’s Early Childhood Education programs.



# BUILDING FOR THE FUTURE

## YOU HAVE IMPACTED GENERATIONS TO COME



In recent years, Volunteers of America Colorado recognized many Veterans in our community struggling to efficiently access the resources they needed. Seeing a need, Volunteers of America Colorado stepped up.

The Volunteers of America Bill Daniels Veteran Services Center is the first of its kind, serving Veterans with housing, employment, benefits and support from a variety of Veteran-serving programs all in one location. This beautiful, welcoming center offers Veterans a single place to turn no matter their needs.

It has been exciting to see this building turn into the go-to place for Veterans and their families in the short few months since its opening. It is our hope that this model will be a building block for our community and the country and, into the future, will transform the way our nation supports those who have bravely served.

Volunteers of America Colorado is incredibly proud to have opened its new Early Childhood Education Center in May 2015 with five classrooms, community spaces, and the capacity to double the number of students in the program. However, now that the center is complete, the real building is happening. This week teachers are building up students who might never have had the chance to go to preschool or to even learn English by the time they were expected to read. Today, staff is meeting with parents, pointing them to resources, and helping them reach self-sufficiency. The Early Childhood Education Center is a wonderful learning space, but, more than that, it is a stepping stone for children and their families to grow and have the greatest opportunity for success.



# ONE YEAR AT VOLUNTEERS OF AMERICA COLORADO

**45**  
unique  
programs

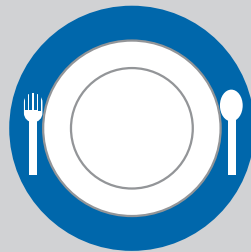
serving over  
200,000 people



**WITH**



678,062 nights of  
shelter



937,958  
warm meals



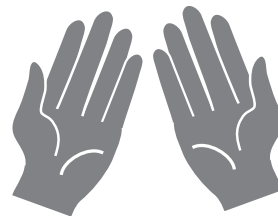
over 55,000  
clothing items



and countless  
hours of support

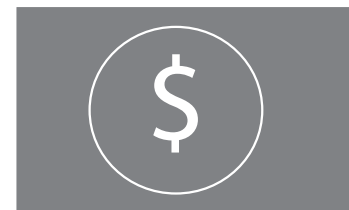


# THANKS TO



nearly **18,000**  
helping hands

and **5,761**  
generous donors



# MESSAGE FROM THE PRESIDENT



Dear Friends,

As you may know, this annual report celebrates the close of our fiscal year and marks a new beginning. Each year we reflect on what we have accomplished and look forward to changes, paving the way for a brighter tomorrow.

This past year Volunteers of America opened two buildings: the Bill Daniels Veteran Services Center on Santa Fe Drive in Denver, which provides a place for veterans and their families to have access to the services they need to thrive; and the Early Childhood Education Center in Denver's Westwood neighborhood, where struggling families can have access to quality education and community involvement.

We have branched out: we've secured new partnerships and built foundations on existing partnerships to help as many of the population's most vulnerable as possible. This past year we've seen firsthand that it truly takes an entire community, working together, to create change.

Volunteers of America is in the love business, and we are using that philosophy to love our other nonprofits, our clients, our volunteers, and our community partners. Together we can achieve the impossible. This year as we look ahead, we are excited for change, challenges, and building the future for America's most vulnerable.

**Dianna L. Kunz**, *President & CEO*

*This past year we've  
seen firsthand that it  
truly takes an entire  
community, working  
together, to create  
change.*

# A RICH HISTORY OF SERVICE AND CREATIVE FUNDRAISING

The Literary Digest for June 14, 1919 3

## THE GOOD WILL OF AN ARMY

The written and spoken word of American Army men, at home and abroad, has given the very name of Dodge Brothers Motor Car a new and a stirring significance.



### The Volunteers of America

INCORPORATED APR. 4, 1885  
UNDER THE LEADERSHIP OF  
GENERAL AND MRS. BALLINGTON BOOTH

NATIONAL HEADQUARTERS  
No. 34 WEST TWENTY-EIGHTH STREET, NEW YORK CITY

Dodge Automobile Company,  
Detroit, Michigan.

May 12, 1919.

Gentlemen:-

Several times while traveling through France and Germany I was inspired to exclaim, "I really must write to the Dodge Company, when I get home and tell them what I think of their car". Now, that I am home that intention has not weakened. I have spent the whole of this winter in France and Germany amid the mud and rain and shell torn roads of the battle front, and later over the steep mountains and through the narrow gorges between the Luxemborg and the Rhine.

General Pershing gave me for my use while I served the A. S. F. a Dodge car. With my little company of entertainers I was enabled to go to many of the boys in isolated spots who had no transportation to need for me and would have gone without entertainments had I not had my own car. We traveled hundreds of miles, some times over almost impossible roads. We ascended mountains, where at every minute we feared our little car might balk at further pressure. We never had a moment's trouble. I can say most emphatically that the Dodge gave splendid service and held out where we had found other cars disabled by the road side.

When my service with the Army was through and I had to return the car to them I felt as if I was parting with a personal friend and wished that it could run me down to Brest and be taken aboard the transport and sail for home with me.

From what I have heard from many sources I believe that others have had just as successful experiences with the Dodge at the front as we have had.

Believe me,

Very cordially yours,

*Maud Booth*

*Mrs. Ballington Booth  
of the Volunteers of America  
at Y. M. C. A.*

DODGE BROTHERS, DETROIT

April, 1928

Yachting

125



## An Outstanding Endorsement from an Outstanding American

Mrs. Ballington Booth, one of America's leading sociological workers and the executive officer of the Volunteer Prison League of the Volunteers of America, writes an outstanding letter about an outstanding motor. The letter follows:

When one finds a truly wonderful thing in this world, one should proclaim that discovery that others may share it. Praise of the Kermath Engine's splendid qualities has doubtless been voiced by many, and I have passed on the news to all my boat-loving friends. However, I want to take this opportunity to put my approval on record, for I cannot say too much for the wearing qualities of this splendid engine.

Being a very busy woman in public life, with many cares and burdens to carry for others, it means much to me when I have a few hours of vacation to get away from the noise and crowds. I have always loved the water, but a sailboat was too hard for me to handle. I am in the gray-haired ranks of those whom younger folks would call "old." So I bought a little second-hand motor boat and, very fortunately, I was advised to equip it with a Kermath.

The friend who gave me this good advice told me that this marine engine was almost "fool-proof" and as I was absolutely ignorant of engines, yet wanted to run the boat myself, I recognized this as just the quality I wanted in an engine.

For a number of years now, I have had wonderful times in my boat, in all winds and weathers—often quite alone. The only time I have had trouble with it has been when some guest "who knew all about engines," insisted on interfering with it. Now I leave the engine entirely alone. Only putting in plenty of oil and giving it ordinary care. It purrs away joyously, apparently as happy as I am when out on the waters of The Great South Bay.

To all women who can not afford a Captain for their boat, and who want to care for it and run it alone, I most strongly recommend the Kermath engine.

Believe me,

*Maud Booth*

KERMATH MANUFACTURING COMPANY, DETROIT, MICHIGAN

# 2015 AWARDS

Each year, Volunteers of America gives awards to individuals, businesses, and foundations who have gone above and beyond in their service to our mission. We are pleased to announce the 2015 Annual Award recipients.

## OUTSTANDING FOUNDATION

### Daniels Fund

Since the Daniels Fund's first grants were made in May 2000, the Daniels Fund has been incredibly generous in supporting a wide range of Volunteers of America direct service programs and capital projects. Their most recent challenge grant to name the new Veteran Services Center in honor of Bill Daniels caps a long history filled with significant and meaningful partnerships with Volunteers of America Colorado. The Trustees and staff of the Daniels Fund have created a culture of generosity, compassion and unbounded opportunity for all people – a rich and lasting legacy to Bill Daniels and a blessing to our community!

## OUTSTANDING CORPORATION

### Calcon Constructors

Calcon Constructors gift of managing the renovation of the Bill Daniels Veteran Services Center was incredibly generous and instrumental in making this center a reality. Working with Calcon Constructors and their staff was a wonderful experience. Calcon Constructor's corporate culture is a testament to the best instincts in the human heart! Because of their generosity, men and women who have served our country in the armed services will receive the respect they have earned from Volunteers of America staff and have access to an incredible array of support services to get back on track with their lives. Calcon Constructor's ongoing involvement with Volunteers of America is truly "business at its best!"

## OUTSTANDING CORPORATION

### Saunders Construction, Inc.

Volunteers of America thanks Saunders Construction for their incredibly generous gift of managing the building of the Volunteers of America Early Childhood Education Center over the past year. Working with their team has been a wonderful experience. Saunders's donation of their construction management fees on this project was a blessing and a boost to our campaign. Through their generosity, generations of low income children, their parents and the entire Westwood community will receive high quality early childhood education and support services at the new Early Childhood Education Center. Saunders Construction, Inc.'s ongoing involvement with Volunteers of America is truly "business at its best!"



## **EXCELLENCE IN GOVERNMENT**

### **City of Lakewood**

For well over 30 years Volunteers of America and the City of Lakewood at the Clements Community Center have been in partnership reaching out to persons 60 years of age and older with a hot nutritious lunch for residents in the city. In addition to the hot lunch, activities such as a weekly dance, exercises, blood pressure, and medical checks, bingo, are dependent on the many volunteers who give of their time and talents to make this program the success that it continues to be. Through the many years, hundreds of Lakewood residents have enjoyed their weekly visit to the Lakewood Dining Center!

## **SPECIAL FRIEND**

### **Energy Outreach Colorado**

Energy Outreach Colorado has provided over \$350,000 in funding to upgrade lighting, heating, and cooling equipment at a wide range of Volunteers of America buildings over the past several years. Each improvement has resulted in energy savings along with enhanced beauty and comfort in the residential facilities and offices. Working with Energy Outreach Colorado and their staff has been a wonderful experience, and has been a real blessing to the clients served by Volunteers of America.

## **SPECIAL FRIEND**

### **JoAnne Capecelatro**

Having started delivering meals to older homebound seniors in 2009, JoAnne's compassion has continued since that time and expanded to engage the William G. McGowan Charitable Fund in several major grants. Through JoAnne's advocacy, both Meals on Wheels clients and homeless youth and young families have received life-saving services brought about by her efforts. JoAnne's heart of service is such a blessing to many of Colorado's most vulnerable citizens!

# LEGACY SOCIETY



The Ballington & Maud Booth Legacy Society acknowledges the leadership of individuals who have provided a planned gift to Volunteers of America. Through the generosity of these people, Volunteers of America strengthens its legacy of caring. Planned gifts, at the donor's specification, contribute to the benefit of a program or service.

With deep gratitude, we remember and acknowledge Legacy Society Members here. As we move onward, we invite you to become a very special part of our over 120 year history, leaving a legacy through your personal financial commitment to Volunteers of America.

There are a number of ways that you can be involved in helping to advance our mission: Outright gifts, Estates and Bequests, Real Estate, Securities and Stocks, Gift Annuities, Memorials and Tributes, Named Endowment Funds, In-kind Goods and Services, Vehicle Donation, Matching Gifts, Signature Event Sponsorships, Volunteers Services.

For more information on how you can be involved or to receive sample bequest language to provide to your attorney, please contact Joan Blick, Manager of Major and Planned Giving, at 720-264-3329 or [jblick@voacolorado.org](mailto:jblick@voacolorado.org).

Vance B. Anderson†	Jack and Retta Dignum†	John and Stana Herbolich	Sharon Magness Blake and	Helen A. Peterson†	Alvin Spivey†
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# VOLUNTEERS OF AMERICA

## COLORADO BRANCH PROGRAMS

### Mission Statement

Volunteers of America Colorado Branch seeks to identify and serve the basic needs of the most vulnerable individuals and families in the communities we serve.

### Denver Affordable Housing

*Apartments for low income seniors and people with disabilities.*

Casa de Rosal	303-534-0249
Girard Place	303-752-3100
Montbello Manor	720-374-4955
Sunset Park Apartments	303-295-1876
Sunset Park Senior Center	303-297-0230
Sunset Towers Apartments	303-295-1874
Westgate Towers	303-871-0804
Westminster Commons	303-428-2786

### Nutrition Services

City Harvest Food Bank	303-297-0408
Donated food distributed to food pantries and agencies that feed the homeless.	
Food Assistance Box Program	303-297-0408
Emergency food boxes delivered to seniors on the MOW waiting list.	
Gilpin/Clear Creek Transportation Program	303-297-0408
Transportation for the elderly in Gilpin and Clear Creek counties.	
Healthy Aging Program	303-297-0408
Health and wellness programs for older adults, including nutrition education and physical activity.	
Meals on Wheels Program	303-294-0111
Home delivered meals for homebound older adults.	
Seniors Nutrition Program	303-297-0408
Noontime meals served at 30 locations and nutrition education and other services for older adults.	

### Residential, Youth and Emergency Services

Back Home, Support Services for Veteran Families	720-501-3367
Housing stability services for veterans and their families at risk of homelessness and those in need of housing.	
Bannock Youth and Family Center	720-217-3884
Intake for housing assistance and life skills center for homeless youth and families.	
Brandon Safe Haven	303-620-9190
Shelter for homeless women and female victims of domestic violence.	

Brunetti Lofts	303-297-7758
Transformational housing for formerly homeless families with a goal of home ownership in five years.	
Church Services	303-295-2165
Inter-denominational worship services.	
Family Housing Program	720-217-3884
Partnership with the Denver Housing Authority to provide services to families in low income housing.	
Family Motel	720-904-9821
Emergency motel rooms and referrals for homeless families and individuals in conjunction with the City of Denver.	
Head Start	720-644-6985
Educational childcare and school readiness for low income families with 3-5 year old children.	
Irving St. Women's Residence	303-934-9501
Housing with supportive services for formerly homeless women.	
Mission	303-295-2165
Clothing, meals and spiritual guidance for the homeless.	
Service Coordination	303-297-0408
Case management to help residents continue to live independently in Volunteers of America apartments.	
Women Veterans Transitional Program	720-501-3369
Transitional housing and support services for female veterans.	
Camp POSTCARD ( <i>Peace Officers Striving To Create And Reinforce Dreams</i> )	720-317-5837
Week long camp for youth involving Denver Police Department and other law enforcement.	

### Volunteer Services

Family Volunteer Program	303-297-0408
Ongoing volunteer opportunities and monthly projects for families with children of all ages.	
Foster Grandparent Program	303-297-0408
Low income seniors volunteering with at-risk children and youth in the Denver Metro area, El Paso and Larimer counties.	
RSVP Program	303-297-0408
Volunteer opportunities for people age 55 plus in Denver, western Arapahoe, and Douglas counties.	
Safety of Seniors/Handyman Program	303-297-0408
Skilled volunteers provide minor repairs and safety modifications for seniors, 60 and older, who own their homes.	

Volunteer Program	303-297-0408
Individual, group and special event volunteer opportunities within Volunteers of America.	
Youth Volunteer Program	303-297-0408
Individual and group volunteer opportunities for youth.	

## COLORADO STATEWIDE PROGRAMS

Colorado Housing	
<i>Apartments for low income individuals and families and people with disabilities.</i>	
Cedar View I	970-247-9620
Cedar View II	970-259-7600
Centennial Towers Apts. in Montrose	970-240-0110
Cimarron Village in Montrose	970-249-2010
Grandview Apts. in Grand Junction	970-256-9904
Heaven's View Apts. in Delta	970-874-5021
Laurel Gardens Apts. in Colorado Springs	719-227-7162
Meadowlark Court in Montrose	970-252-8272
Pavilion Gardens in Montrose	970-249-1200
Sanctuary Apts. in Fort Collins	970-225-2116
Summit Apts. in Colorado Springs	719-576-8200

## Health Care

<i>Semi-independent living with services</i>	
Homestead at Montrose	970-252-9359
Skilled nursing care centers	
Home Health of Western Colorado	970-240-0139
Professional, personalized health services in one's own home.	
Horizon Care Ctr. In Eckert	970-835-3113
Laurel Manor in Colorado Springs	719-473-7780
PACE in Montrose/Delta	886-961-1451
Program of All Inclusive Care for the Elderly	
Valley Manor Care Center in Montrose	970-249-9634

## Northern Colorado Services

Back Home, Support Services for Veteran Families	970-472-9630
Housing stability services for veterans and their families at risk of homelessness and those in need of housing.	
Caring Companions	970-472-9630
Support services for family caregivers and their care recipient.	
Foster Grandparent Program	970-472-9630
Seniors volunteering with at-risk children and youth.	

Grocery Shopping Service	970-472-9630
Home delivered grocery services for seniors and adults with disabilities.	
Handyman Program	970-472-9630
Minor home maintenance and repairs for older adults and adults with disabilities.	
Meals on Wheels	970-472-9630
Home delivered frozen meals for homebound older adults.	
RSVP	970-472-9630
A network of volunteers age 55 and over using their skills to tackle the challenges in their community.	
Seniors' Nutrition Program	970-472-9630
Noontime meals served at twelve locations in Larimer County for older adults.	

## Western Colorado Services

Back Home, Support Services for Veteran Families	970-644-5220
Housing stability services for veterans and their families at risk of homelessness and those in need of housing.	
Durango Community Shelter	970-259-1255
Shelter for women, men and families.	
Meals on Wheels/Seniors' Nutrition Program - Montrose	970- 835-8028
Congregate meals at eight sites across the Western Slope, including Paonia, Hotchkiss, Cedaredge, Delta, Olathe, Montrose, Norwood and Nucla.	
Home delivered meals for homebound older adults.	
Southwest Safehouse - Durango	970-259-5443
Shelter for women and children, survivors of domestic violence.	

## General Contact Information

Volunteers of America Colorado Branch programs are available to all people regardless of race, age, gender, color, religion, sexual orientation, gender variance, marital status, national origin, military status, or physical or mental disability. Should you wish to financially support these programs, please mail your check to:



2660 Larimer Street • Denver, CO 80205

Phone: 303-297-0408 • Fax: 720-264-3312

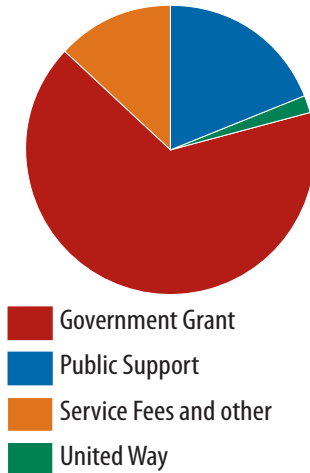
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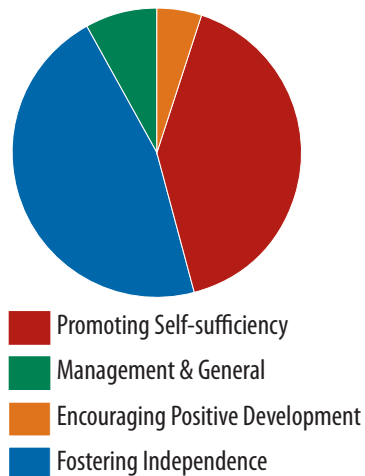


# FINANCIALS

## Revenue



## Expenses



## Program

**# Persons Served 2015**   **Units of Service 2015**   **Units 2015**

### Nutrition Services

City Harvest	52,000	833,787	Lbs of Food
Gilpin	110	9,765	Trips
Head Start Meals	107	22,348	Meals
CCTP Community Cares meals	41	300	Meals
Meals on Wheels-Denver	3,976	583,428	Meals
Senior Nutrition-Denver	4,679	217,513	Meals
Healthy Aging	519	1,016	Vol Hours

### Volunteer Services/Special Events

Basket of Joy	8,250	5,500	Fruit Baskets
Foster Grandparents*	3,370	107,630	Hours Service
Handyman Denver	1,365	5,449	Volunteer Hours
Thanksgiving & Christmas Baskets	15,000	3,000	Baskets
Martin Luther King dinner	1,400	1,400	Meals
RSVP-Denver**	64,026	86,529	Volunteer Hours
Sunset Club	358	3,572	Hours Service
Service Coordinators	455	5,581	Hours Service
(Sunset Park, Sunset Towers, Westgate)			
Service Coordinators for Housing	339	5,869	Hours Service
(Casa de Rosal, Montbello, Sanctuary, Westminster Commons, Girard)			
Volunteer Program	17,943	262,582	Total Vol Hours

### Youth, Residential & Emergency Services

Adult Rehab	1,531	286	Spiritual Sessions
	2,216	55,871	Clothing Items
	2,363	68,197	Meals
	511	2,583	Food Boxes
Motel	7,397	52,912	Days Residence
Housing Stabilization Program/ Brandon Safe Haven	306	25,381	Days Care
Crisis Calls		623	Calls
Homeless Young Moms	41	13,965	Days Residence
VOA Preschool	20	128	Days Care
Family Housing	123	861	Days Care
Youth Transitional Housing	38	9,880	Days Care
Women's Emergency Shelter	320	6,325	Days Care
Clermont Commons/Women Veterans	16	3,680	Days Care
SOAR (SSI/SSDI Outreach, Access & Recovery)	22	22	Enrollments
Support Services for Veteran Families	876	4,107	Units of Service
Head Start School	98	128	Hours of Service
Irving Street Womens Residence	37	8,780	Days Residence
Brunetti Lofts	85	1,962	Days Care





# COLORADO BRANCH

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President & CEO **Dianna L. Kunz**, *Volunteers of America*  
Vice Chairman **Rick Bruno**, *FirstBank*  
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	Christine Woolsey, <i>SCL Health System</i>

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President & CEO: Dianna Kunz, *Volunteers of America*  
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Secretary: John Herbolich, *Consultant, A&A Telecom Services*  
Treasurer: Don Shek, *CPA*

### Directors:

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**Dianna Kunz**, President and CEO  
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**Virdell Miller**, Associate Division Director of Nutrition Services  
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