Healthcare Position

Long before the Affordable Care Act and today’s consensus that healthcare solutions must be community-based, our coordinated care model involved working closely with community provider-partners to address the full range of each person’s needs. Our long legacy of service shows that this is the only way to deeply and permanently transform lives. Implemented with compassion and respect, our integrated care approach is enabling us to effectively reach America’s "hardest to treat."

National Stats:
- Volunteers of America provides an array of behavioral health services for mental health and addiction, health care, and people with intellectual and developmental disabilities. These include: detox services, residential inpatient treatment services, intensive outpatient treatment, specialized case management and care management, opioid addiction treatment, specialized residential treatment for parents with children, HIV prevention services, residential care, supported employment, supported living, in-home supports, nursing home care, PACE programs, rehabilitation and home health services. Medicaid is the major source of funding for these programs.

Our Health Services use a multidisciplinary team approach, so our clients benefit from the combined expertise of psychiatrists, psychologists, licensed professional counselors, social workers, residential program aides and case managers. All staff have in-depth training to work empathetically and effectively with the diverse populations we serve.

Volunteers of America provides

Volunteers of America provides direct service and support to over 150,000 frail elderly, persons with intellectual and development disabilities, and adults and youth experiencing mental health issues and substance addictions in more than 300 communities each year.

- Volunteers of America uses $200 million in Medicaid funds and $50 million in Medicare annually for services.

FACTS & FIGURES

PEOPLE SERVED
Almost 1.5 million annually

FINANCIALS
Almost $1.35 billion in fiscal year 2017

AFFORDABLE HOUSING
Over 20,000 units housing more than 25,000 residents

SENIORS
8,000 provided skilled nursing care and assisted living

VETERANS
Proudly serving 40,000 veterans with support services and affordable housing, including over 10,000 homeless veterans

Learn more at voa.org
Key Policy Issues:

1. **Section 1115 Medicaid demonstration waivers should not be used to limit access to Medicaid.**

2. **Establish adequate Medicaid and Medicare payments to meet the costs of recruiting, training and retaining qualified staff through a Temporary Foreign Worker Program for Aging/LTSS Services because of the dire shortages.**

3. **Amend title VII of the Public Health Service Act to reauthorize programs that support inter-professional geriatric education and training to develop a geriatric-capable workforce.**

4. **Amend the Older Americans Act to “develop and test an expanded and advanced role for direct care workers who provide long-term services and supports to older individuals in efforts to coordinate care and improve the efficiency of delivery.”**

For more information, contact Margaret Ratcliff, mratcliff@voa.org

Volunteers of America is a national, faith-based nonprofit that provides hundreds of human services programs, including healthcare and housing, to almost 1.5 million people in over 400 communities around the nation.

[VoA Website]